



At Making Science we generate value through pioneering digital strategies optimized with proprietary technology, being an integrated technology and marketing partner with the mission to guide our clients in the acceleration and digital optimization of their entire value chain according to their needs.

Our staff is highly qualified for the performance of their duties, whose experience and good interpersonal skills are, without a doubt, our main guarantee for a quality service, guaranteeing the privacy and security of the information as well as having a strong commitment to environmental protection, pollution prevention and other commitments relevant to the context of the organization.

Consequently, the philosophy and basic objectives that will mark the course of our company will consist of:

- To guarantee our customers the best possible service, with the objective of achieving the highest levels of satisfaction through the fulfillment of their requirements and expectations, thus achieving a stable and long-term cooperative relationship.
- Continuously improve our processes and management systems to achieve excellence in quality, environment, and information security.
- Protect information to reduce the impact generated on assets, due to systematically identified risks, in order to maintain a level of exposure that ensures the integrity, confidentiality, and availability of the same, according to the needs of the different stakeholders identified.
- Compliance with legal and contractual requirements, as well as those applicable to information security, environment, and any implicit requirement related to our company due to our activity.
- Provide a framework for setting quality, environmental, and information security objectives. This will be achieved through the provision of training and resources necessary for the competent and safe performance of employee functions, the periodic review of our management systems to ensure that they remain effective and adequate, and the involvement of all stakeholders in the implementation and maintenance of our management systems.
- To make quality, environment, and information security key elements of our company culture.

Management is convinced that implementing and maintaining our management systems effectively is essential to the long-term success of the organization, and is therefore committed to providing leadership, promoting the understanding and use of this Policy throughout our organization, providing ongoing training, resources, and encouraging communication with our employees and collaborators.

This Policy establishes a framework for setting and reviewing system objectives, and is shared with our entire Organization, made available to all interested parties, and reviewed annually to ensure its adequacy whenever necessary.

In Madrid, on May 29, 2024.

CEO